

FAQ

(Frequently Asked Questions)

Note: All jumpers under the age of 18 must have a waiver signed by their parent or legal guardian. (Available on our website) If over 18, must bring photo I.D. with to DOB to verify age.

What are your operating hours?

Please see website for store hours.

How do we get to your location?

Our Address: 3230 Cornerstone Dr., Mira Loma, CA 91752

(Until 2017 Milliken Ave. will be closed north and southbound at Mission. Here are the alternate routes)

Heading East on CA-60 from Los Angeles

- Take exit 39 onto Haven Ave (turn north) toward Ontario Airport
- Turn right onto Philadelphia St (0.6 miles)
- Turn right onto Mission Blvd (0.9 miles)
- Turn right onto Cornerstone Dr (Sky High Sports on left-hand side)

Heading West on CA-60 from San Bernardino/Riverside

- Heading south on I-215, keep left at fork
- Take exit 34A for CA-60 W/Pomona Fwy toward Los Angeles/Pomona
- Take exit 34C on the left for CA-60 W
- Take exit 42 onto Etiwanda (turn south) towards Mission Blvd (0.3 miles)
- Turn left onto Etiwanda Ave (0.2 miles)
- Turn right onto Mission Blvd (1.9 miles)
- Turn left onto Cornerstone Dr (Sky High Sports on left-hand side)

Heading North from I-15

- Take exit 106B to merge onto CA-60 W toward Los Angeles
- Take exit 39 onto Haven Ave (turn north)
- Turn right onto Philadelphia St
- Turn right onto Mission Blvd (0.9 miles)
- Turn left onto Cornerstone Dr (Sky High Sports on left-hand side)

Heading South from I-15

- Take the CA-60 E/Pomona Fwy E via exit toward Riverside
- Take exit 42 onto Van Buren Blvd toward Etiwanda (0.5 miles)
- Turn left onto Mission Blvd (1.8 miles)
- Turn left onto Cornerstone Dr (Sky High Sports on left-hand side)

How much is it to jump?

*Monday and Thursday it is \$14 per person for the first hour and \$6 for each consecutive additional hour. (Prices may vary on Holidays weeks)

*WILD WEDNESDAYS! Every Wednesday (excluding holidays) it is \$14 per person for the first hour and \$3 for each consecutive additional hour. Reserve online no sooner than 48 hours in advance!

*Friday – Sunday it is \$14 per person for the first hour and \$10 for each consecutive additional hour.

*Starting March 1st, our store will be closed on Tuesdays. Our office will remain open from 9:30am – 5:30pm for info or to book a party with us.

Note: Non-participating guest are free to watch from our viewing platforms next to the courts and have free access to our Wi-Fi and Snack Bar.

How old do you have to be to jump at Sky High Sports?

Children must be old enough to walk on their own. We even have a special court for children 8 years and younger to jump, if they don't feel comfortable jumping on the main court. (We tend to see older jumpers – teens and up – later in the evening.)

Two years and younger:

Jumpers two years old and younger are free with a paying adult. We do have our Sky Tykes area for jumpers 8 years and younger to use. Our Sky Tykes area is open during all public hours. Jumpers aged 8 years or younger also have access to all public courts in addition to the Sky Tykes area.

Do we need to make reservations to jump?

We HIGHLY suggest that you book online. We book up pretty quick and there is no guarantee that you can get in unless you book in advance. We do accept walk-ins upon availability. We do not take reservations over the phone unless you are booking a group event with us.

What is a group?

A group usually ranges of 10 or more jumpers. We require a \$100 deposit during booking. We do not give back change from the \$100 deposit. This means in order to get your money's worth you need to have either ten jumpers for one hour or five jumpers for 2 hours.

Are there any group discounts?

Group pricing of \$10 per person per hour (prices for 2nd hour may vary on weekdays) is available for groups of ten jumpers or more that are booked in advance with a \$100 deposit.

We also have special group discount pricing for non-profit organizations such as Boy/Girl Scouts, Schools, Churches, Etc. (With a non-profit tax-id number) The non-profit group rate is \$9 for the first hour and \$6 for each consecutive additional hour Monday – Thursday (non-holidays) and \$9 per person per hour on Fridays. You must book in advance with a \$100 deposit, to hold the day and time, and be eligible for group/non-profit pricing.

What is included in your birthday party packages?

We have multiple packages that may suit your needs. Please check our website for our party packages and what they include.

Invitations, customizable e-vites, printable waivers and electronic waivers are available on our website. Keep in mind, waivers are area specific and all paper waivers are only valid for the day they are brought in and electronic waivers will need to be filled out in order to have waiver stay on file with us.

A deposit of \$100 is required to reserve, which is refundable up to 7 days before your event. Although we do have a no outside food and drink policy, we will allow a cake or cupcakes to be brought in by parties that are booked in advance.

Does our group or party get the facility to ourselves?

No, we have a very large facility and are able to accommodate many jumpers. We are open to the public, but you and your group will have a blast regardless! We do have a private court with a private platform that can be rented by alone or in addition to our public courts. Please call or visit our website for pricing and call if you have any further questions or would like to book. (\$100 deposit required at time of booking.) The Private Court allows private access to your group only where groups may jump around freely, play dodgeball, or a mix of the two! We provide a personal dodgeball referee to help facilitate games. (Rental of this court is limited to specifically the Private Court only. Please call for additional options)

Is Dodgeball private?

No, games at our Dodgeball Court are available to all jumpers that would like to play for their jump session. A line is formed and our court monitors divide the teams. Please call our office regarding a Private Court rental if interested in private games.

Can I rent out the facility?

Yes – Call us for pricing and availability to rent out the entire facility all to yourself!

Can I bring in food or drink?

No, unfortunately we don't allow outside food or drink. We have snacks available as well as many different beverages. Come on in and check out what we have to offer.

Who needs a waiver to jump?

EVERYONE who goes onto our courts needs a waiver. If they are under the age of 18, the waiver must be signed by their PARENT or LEGAL GUARDIAN. Everyone 18 and older needs a valid photo I.D. to verify age and sign. The waivers are area specific, so one is needed for each Sky High location that you visit. Once we have a current electronic waiver on file you should not need to fill out a new one on your return visits. If you are unsure it is always better to send minors with a new waiver or fill one out online, just in case.

What should I wear for jumping?

We suggest wearing clothing comfortable for jumping. Please keep in mind that we are a family fun center and all clothing must be appropriate for all ages. Shoes and socks are not allowed on our courts. You may purchase a pair of washable, re-usable Sky High Sports grip socks for \$2 at the front desk. Sky High Sports grip socks are the *only* socks allowed on our courts, and they are **mandatory** for all jumpers!

*Starting Monday, August 29, 2016 Sky High Sports grip socks will be mandatory for all jumpers.

If you have any further questions after reading this please feel free to contact us at any time. Again we thank you for your time and look forward to seeing you. Come in and start **JUMPING SKY HIGH!**